



# ERIC T. GRAHAM

## UX RESEARCHER & DESIGNER

I am an avid creative, storyteller, and listener. These traits are what drive my designs.

## SKILLS

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Prototyping	HTML & CSS	Adobe Photoshop
Task Analysis	PHP & MYSQL	Adobe XD
Interviewing	Javascript	Adobe Illustrator
User Testing	Videography	Adobe After Effects

## EDUCATION

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### The University of Texas at Austin

Master of Science in Information Studies  
Specialization: User Experience Design

### Texas Tech University

Bachelors of Arts in Technical Writing  
Summa Cum Laude

## HONORS & AWARDS

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### UXPA Student Design Contest

Placed 2nd in an international UX Design challenge  
"Smart Shopping Assistant- Cache Cart"

### GLISSA Endowed Scholarship

This scholarship is awarded to students who demonstrate outstanding leadership.

## PUBLICATIONS

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Human Factors and Ergonomics in Offshore Drilling and Production: The Implications for Drilling Safety - December 2016

Towards a measure of "skimmability" and towards the design of "Skim Mode":  
A research proposal - In Progress

## CONTACT

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## WORK EXPERIENCE

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### Dell Technologies

UX/UI Designer

January 2018 - Present

Collaborate with multiple teams (marketing and engineering) to discuss wireframes and iterate designs. Strong user advocate during negotiations that find a middle ground between the company's business needs and the overall user experience of a product.

### The University of Texas at Austin

UX Design Teaching Assistant

August 2016 - January 2018

Managed and procured equipment for departmental design studio. Kept up to date with current and emerging design practices and techniques. Provided technical and academic support for graduate and undergraduate students studying UX design.

Human Factors Research Assistant

January 2017 - January 2018

Designed surveys, conducted user interviews, and moderated psychophysical user tests (e. g. eye tracking & affective analysis) to study a tool for Microsoft that enhances individuals abilities to "skim" and "scan" documents. Analyzed and evaluated test results.

Content Developer

January 2017 - January 2018

Responsible for designing and developing content on the University of Texas' iSchool websites. Created original educational video content for students. Collected data on original promotional, instructional, and informational videos.

### The Media Awareness Project

Video Producer, Austin, TX

August 2015 - July 2016

Independently created weekly video content to promote Austin non-profits. Coordinated all aspects of shoot- storyboarding, scheduling, filming, editing, and publishing- in order to create client's story. All graphics and edits were done in Adobe After Effects and Premiere.

### Brownfield ISD

AP English Teacher, Brownfield, TX

August 2014 - June 2015

Created an environment of learning that accommodated for students' different learning style and preferences. Facilitated mentoring and after school tutoring for student. Responds to the learning needs of all students by producing data driven original content.

## PROJECTS

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### iSchool Website Redesign

Brand UX Team

August 2017 - January 2018

Developed the official brand identity style guide for the University of Texas at Austin School of Information. Created brand that reflects the vision, personal message, and voice/tone of the iSchool through bold visual designs and use online media.

### Dell Medical School

User Experience Designer

June 2017 - May 2018

Prototyped UI for a patent aimed to allow patients to self-diagnose pain. Took a UX approach to rapidly test and iterate designs using wireframes, user journeys, and mockups.